

mem.link®

- Complete membership management system
- Direct Debit, Term and Part Payment options
- Integration with pay.link for direct debit processing
- SMS, Email & Letter capabilities
- Complete integration with retention.link
- Bulk processing options
- Visitation & Suspension features
- Complete audit trails
- User security options allowing view only options
- pos.link for instant payments
- retention.link for customer follow up & tracking



Customisable membership management

Mem.link is more than a standard membership system that simply records basic contract details and financials. Even automated suspensions and integration to access seems standard these days. The advantage of mem.link is that it allows you to setup these features to suit your business, rather than you having to work around the system. Mem.link then goes further by enabling you to utilise a range of other features within links including retention.link and pay.link.

More than membership management

A membership at your centre is more than just a membership contract. Mem.link works with other modules and allows users to easily process member payments, and monitor their attendance and appointments. Easy access to visitation records and automatic payment adjustments when members suspend allows your staff to minimise the manual component often required with membership management. Customers can be instantly contacted via email and SMS, allowing your communication to be done with the simple click of a button

The seamless integration of mem.link and pay.link allows you to process direct debit transactions with ease. In mem.link you can accurately source exact payment dates and manage member accounts.

User Security

It's important to know that you can control the access your staff have to member records. Customisable security groups allow you give staff the access they are trained to handle. View only options allow staff in training to access vital information for customer service, without the pressure of making a mistake. Higher levels of security allow users to access member financials, make financial adjustments and process suspension requests.

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