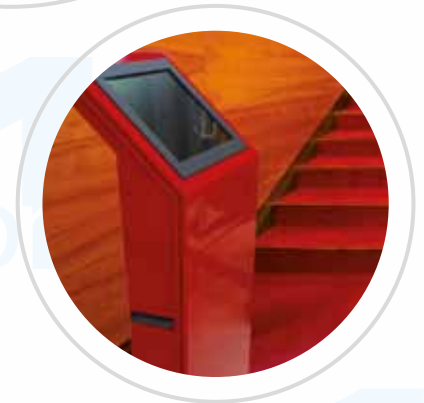


## kiosk.link®

- Self Serve Kiosk Technology
- Free reception from lines
- Staffing costs will be considerably reduced
- Virtual customer service agent including membership & casual sales
- Payment tenders include credit, cash & change
- Customised options allow for complete control
- Stop multi attendance & free ticketing
- Integration with RFID technology
- Instant communication to database



## Self Serve Kiosk

Do you ever think to yourself, "These long reception lines are not a good look for new members?" Are your current members frustrated with having to line up to receive group fitness tickets? kiosk.link is your answer. This virtual customer service agent can handle membership sales, multi visit pass sales and top ups, along with group fitness check-in and casual entries. The customer service features also include an electronic feedback box and enquiries.

## Complete control

Don't be concerned that you will lose control of your sales and class numbers. The software is completely customisable, allowing you to dictate what is sold and how. Membership type restrictions allow you to control who attends which classes avoiding free access to classes they are not financial for. With real time integration to your database, it works perfectly in conjunction with pos.link and your reception staff.

## Reduce staffing costs

With kiosk.link you could eliminate a staff member from your reception, either allowing them to complete other tasks or save the money completely. We believe the kiosk will pay for itself in approximately 3 to 6 months (depending on module purchased), allowing any money after to be solely profit.

*"The purchase of kiosk.link was a non negotiable for us. Once we did the sums, it was clear that kiosk.link was the perfect answer to save staff costs and add a great service feature to our facility"*

**Shane Dunne**  
Group Manager, YMCA Victoria

**Microsoft**  
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